



Tower Bridge Visual Story

The following is a visual guide through Tower Bridge. This can be used by any visitor including those with additional needs, who may wish to plan their visit in more detail prior to arrival.



Ticket office entrance

This is the entrance to the ticket office.

All visitors must queue outside the door but, if you find this uncomfortable, tell a member of staff and they can help.

To get inside you go through the side door.



Tickets

We recommend that you [pre-book your tickets online](#) to ensure you get a time slot.

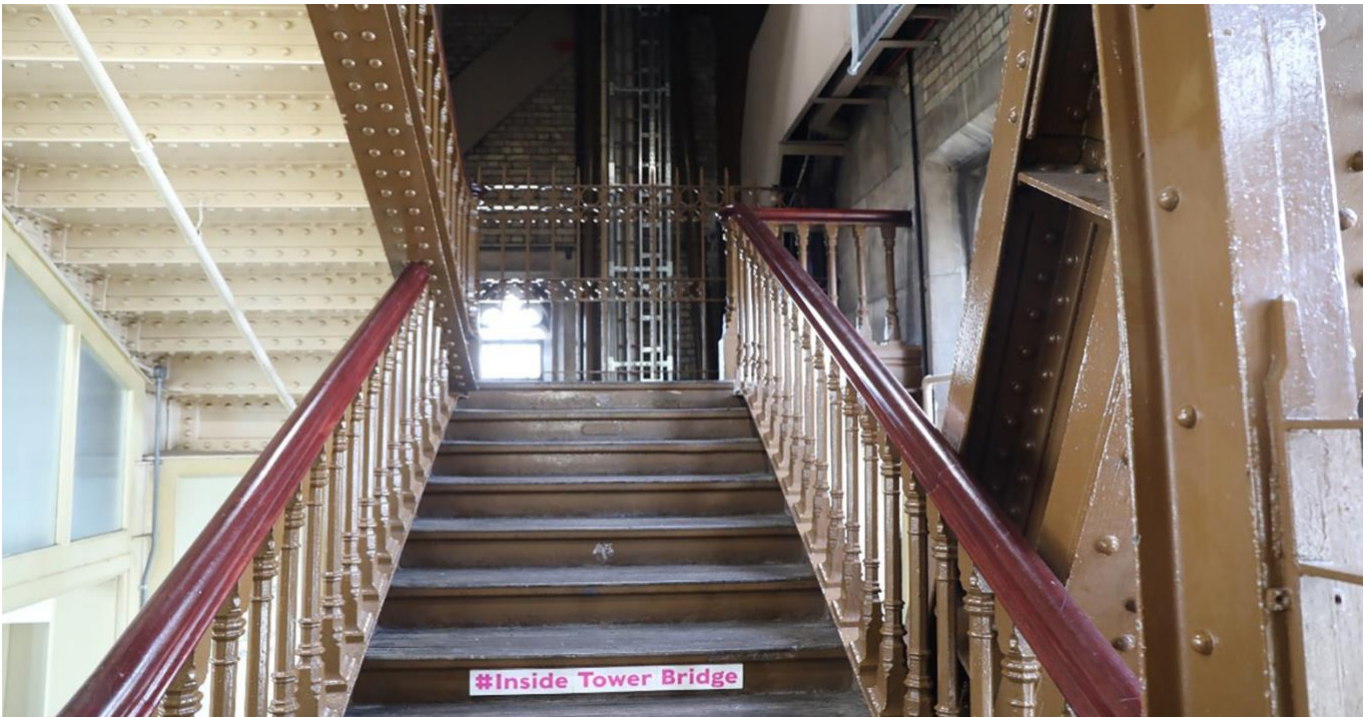
As you enter the ticket office, if you have a bag, a member of staff will want to look inside it.

Inside, you can validate your ticket from the ticket desk. You will have to queue.

Access



Next you can get in a big lift to the top of the bridge.



You can use the stairs if you prefer, there are approx. 200 steps to the top.



Halfway to the top of the bridge

Halfway to the top, you'll enter a room with a high ceiling and bright sunlight.

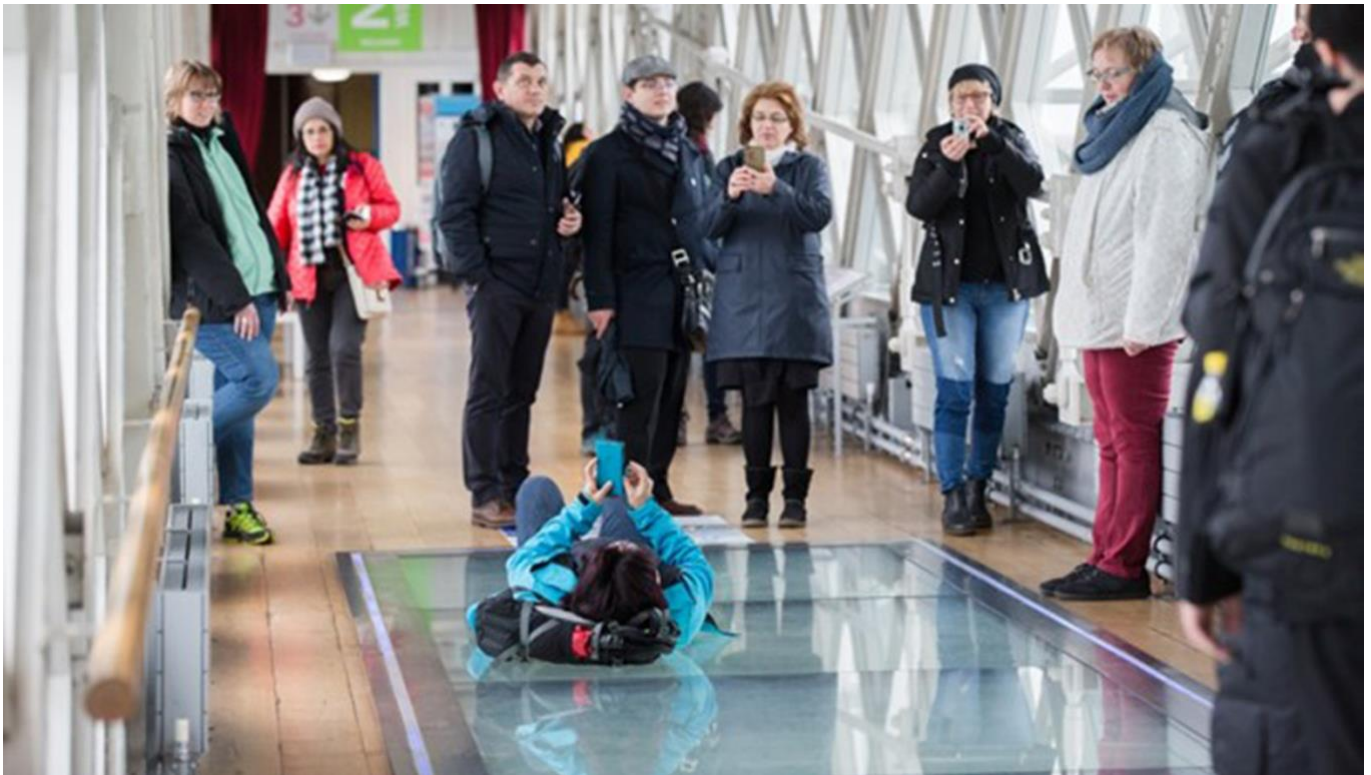
In the cabinet there is a black and white video with no sound.



Getting out of the lift at the top of the bridge

When you get out of the lift at the top, you'll be in a room that is quite dark.

On one wall there is a black and white video with sound at a low level.

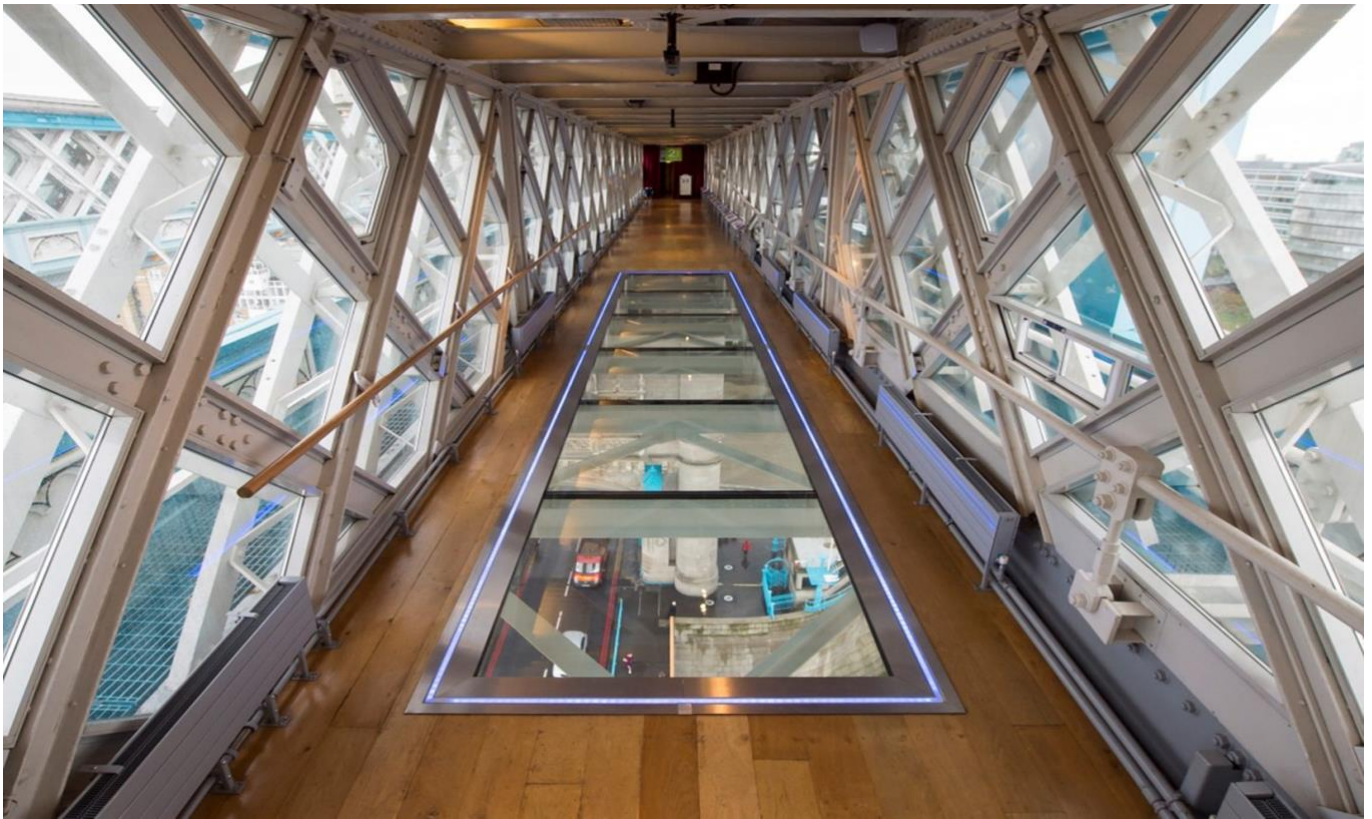


East Walkway

When you are ready you can go out onto the East Walkway.

This is high up in the bridge and has big windows on both sides.

Part of the floor is made of glass. If you don't want to stand on it you don't have to, there is a narrow path on either side you can walk on instead.



West Walkway

Before you descend via the south staircase, make your way to the West Walkway via the South Tower.

This mirrors the East Walkway with big windows on both sides.

Part of the floor is made of glass. If you don't want to stand on it you don't have to, there is a narrow path on either side you can walk on instead.

Above the glass is a mirror.



South Tower

After the West Walkway you will return to the South Tower.

This room is quite dark and has another video. The video has sound which gets louder at the end.



South Tower continued

As you walk downstairs you will enter a brightly lit room with white flooring and walls.

In the centre of this space stands a green lamppost.



Making your way to the Engine Rooms

When you are ready to move on, you can take the lift or the stairs from the South Tower down to the road.

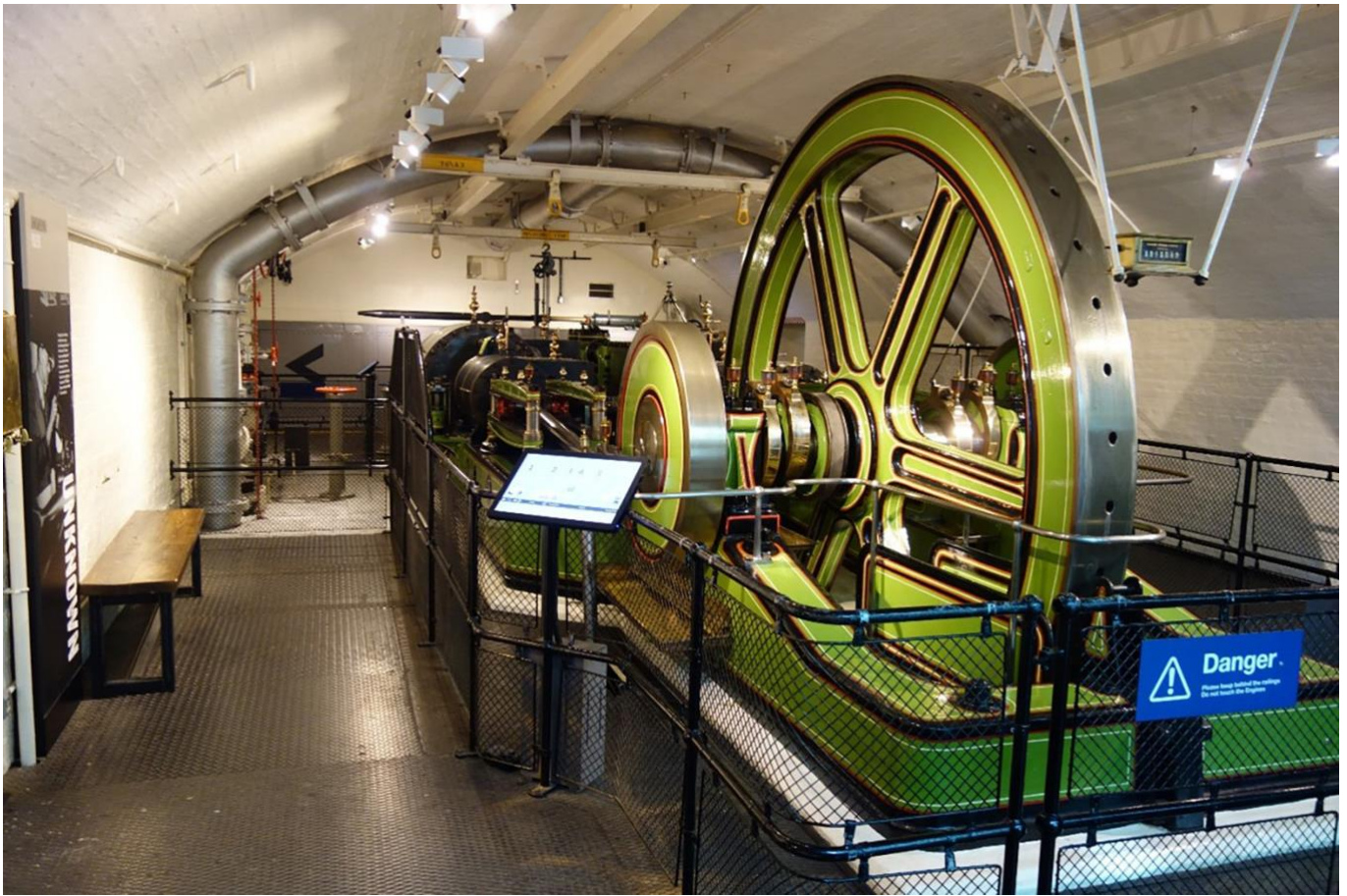
Follow the line across the bridge, down the stairs on your left (or down in the lift) and through the arch to the Engine Rooms.



Engine Rooms

The entrance to the Engine Rooms looks like this and you will need to show your ticket again.

As you enter the Engine Rooms, if you have a bag, a member of staff will want to look inside it again.



Inside the Engine Rooms

Inside the Engine Rooms you will see some big machines, some of them may be moving and making a quiet hissing noise. The Engine Rooms are quite dark.

Towards the end there is a video about Tower Bridge with sound at a low level.



Exit and the Gift Shop

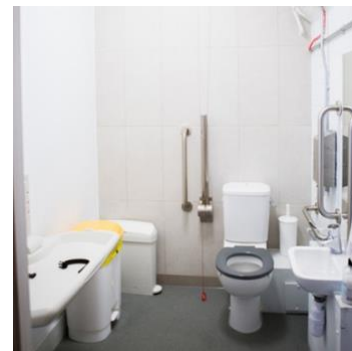
The exit is through the Gift Shop and back through the Engine Rooms entrance.

Useful information

Toilets

We have toilets in the South Tower, part the way down the stairs. The South Tower has an accessible toilet reached by lift.

There are also toilets (including accessible) in the Engine Rooms.



Staff

Most Tower Bridge staff wear blue shirts and black or blue coats.

If you need help or have any questions, then please ask them. They can also help you if you need a quiet area.



Fire alarm

If you hear an alarm and announcement to move to the nearest exit, then we may need to leave the building. Follow the green signs and instructions given by staff.



Best time to visit

The attraction tends to be quieter in the mornings and outside the peak tourist season of April – October.

Alternatively, please see our website for [information on future Relaxed Openings](#).

